

Employee Training – Team Problem Solving

Employee Centric offers a Team Problem Solving training class. This class is designed for *all employees* who want to learn how to problem solve in a team environment.

Team Problem Solving is interactive and hands-on. The class is designed for a half-day session, but may be customized for a full-day workshop. Ideally, participants will learn problem-solving techniques together in intact work teams.

Program Objectives:

Using the principles of Total Quality Management (TQM), participants will learn how to apply proven problem solving methods to real-life situations and get to prevention instead of “fire fighting” on a daily basis.

Program Outline:

By the end of the workshop on team problem solving and decision-making, participants will learn how to use a systematic process called the FADE Problem Solving Model:

Focus: identify the problem
Analyze: collect and analyze data
Develop Solutions: correct or reduce the problem
Execute: monitor and document the change

Using this model, they will be able to analyze various situations to:

- Define the Problem
- Identify Root Cause
- Select the Appropriate Problem Solving Tools
- Make effective decisions with confidence!

How Can I Get Started?

Contact us for a complimentary consultation to find out if Employee Centric can work for your company.

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